

# Zagreb to Venice tour 2023. Booking form



Thankyou for deciding to join our tour. Please complete this booking form and return with you deposit to secure your place on the tour. Full terms and conditions page 3.

Names	Person 1	Person 2				
Name as it appears on						
your passport						
Birthdate						
Passport number						
Passport expiry						
Phone numbers						
Dietary or special needs						
Address						
Departure point						
Sharing with		Would like to twin share—please indicate				
Email contacts						
Emergency contact details						
<b>Fitness level for this tour is moderate. Moderate</b> walking for an hour or so at a time and climbing of steps is part of the tour. We will visit natural areas and will undertake a number of walks in old city square with cobblestones. You need to be able to manage your own luggage in airports and in hotels. A very good deal of mobility is required.						
I/we accept the terms and conditions as indicated on page 3.						
Signature Date						

# **Deposit Payment details**

Name		Deposit	\$500.00 p	er person	Total
Passenger 1					
Passenger 2					
				Total	
Payment methods	Please make payment of \$500 per person as deposit. (GST not applicable)				
Cheques	Please make payable to <i>Wattletree Horticultural Services</i> and post to Wattletree Horticultural Services, 3 Eclipse Court, Highfields, Qld 4352				
Direct deposit	BSB - 484799 Account number - 002451085  Account name - Wattletree Horticultural Services PTY LTD  Reference - Your surname and Europe 2023				
Credit card	Please contact us for payment via credit card. A surcharge applies as applied by credit card operator. You can pay via credit card over the phone or we can send you an email and you can pay electronically. A bank imposed 1.9% surcharge applies to card payments.				

We strongly recommend that you take out travel insurance at time of booking. I recommend and use Covermore insurance. If you would like me to help you arrange Covermore insurance please let me know.

Deposit is non refundable.

Please see full terms and conditions overleaf.

## **Wattletree Garden Tours**

# **Terms and Conditions**

#### **Deposits and Payments**

To confirm your place with Wattletree Garden Tours we require payment of a **non refundable deposit** as indicated on the booking form. Payment of the remaining balance is required by the payment schedule on the itinerary. Where payment is available by Credit Card Merchant Fees will be applicable. If paying by cheque please allow 5 working days for cheques to clear prior to due date. Payment of deposit constitutes acceptance of these terms and conditions.

#### Changes to the Itineraries

Changes to confirmed arrangements will incur a transaction fee and are subject to any supplier charges and conditions. Contact Wattletree Garden Tours for details.

#### **Cancellations or Refunds**

All cancellations must be advised in writing or email. Once full payment has been received and documents issued, booking is subject to fees levied by each operator according to their respective Terms and Conditions. If cancelling within 7 days of departure 100% cancellation will apply to all arrangements. Additional airline cancellation fees may apply if internal airfares are issued. All cancellation fees are subject to change at the discretion of the airlines, hotels and other suppliers.

#### **Travel Insurance**

Wattletree Garden Tours strongly recommends that at the time of booking, you purchase a comprehensive travel insurance policy of your choice. We suggest that the policy should include, but not be limited to the following features: Loss of deposit through cancellation, personal baggage, loss of money, medical expenses, and additional expenses to cover hotel accommodation and repatriation costs to Australia should the tour or holiday need to be extended or curtailed due to illness while overseas, or due to the need to return to Australia because of unexpected death or illness of a close relative. Please see our website for details on travel insurance.

#### **Documentation and Passports**

A copy of your valid passport must be provided to Wattletree Garden Tours at the time of booking for international travel. Posted photocopies or scanned files via email are accepted. Please advise Wattletree Garden Tours of your name as it appears in your passport when booking flights. Failure to do so may result in airline re-issue fees being charged. It is passenger's responsibility to ensure all details are correct. Passports must have 6 months validity from date of return. Non-Australian passport holders should check with their consulate regarding Visa requirements.

#### Items not included

Unless otherwise specified the costs of meals, drinks, laundry and items of a personal nature are not included. Tipping is included unless otherwise specified.

#### **Our Services**

The services which Wattletree Garden Tours provide consist of arranging and coordinating travel, accommodation, making bookings and issuing appropriate tickets and vouchers. Wattletree Garden Tours is constantly striving to improve our itineraries and inclusions. If such improvements can be made, or unforeseen circumstances, beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute inclusions.

# **Our Liability**

Wattletree Garden Tours undertakes to perform these services with reasonable skill and care. We will not be held liable for any loss or damage arising from acts or defaults outside our control, including (but not limited to) acts or defaults of actual travel, accommodation and suppliers. The Trade Practices Act 1974 applies to services supplied by Wattletree Garden Tours.

# Prices

All prices are in Australian Dollars and are quoted per person. Due to currency fluctuations and changes in service costs, prices are subject to variation at any time until full payment is received. In the event of significant currently exchange fluctuations it may be necessary to apply a currency surcharge. Any necessary surcharges will be applied to final invoice.

# **Unused Services**

Refund will not be provided where due to illness or personal choice you do not utilize part of or all of your chosen package.

#### **Force Majeure**

If by any means of any event of force majeure (which shall include terrorism, pandemic or any cause or event outside our control) we shall be delayed in or prevented from performing our obligations, then such delay or non-performance shall not be deemed a breach or entitle a damages claim. Our obligations shall be suspended whilst such event of force majeure continues.

# **Payment Schedule**

The nominated dollar amount per person deposit due with booking registration.

Balance of payment due 60 days prior to departure unless otherwise indicated in individual tour documentation.

Contact details - Phone numbers - 07 46968033 or mobile 0415707312